



Visiting Hours

General Nursing Units

Noon to 8 p.m. for:

- K-1 (Rooms 1100 - 1120)
- K-2 (Rooms 2100 - 2120)
- P-2 (Rooms 2300 - 2320)
- 1 East (Rooms 1500 - 1521)
- 1 West (Rooms 1522 - 1542)
- 2 East (Rooms 2500 - 2521)
- 2 West (Rooms 2522 - 2542)

Step Down & Critical Care Units

Limited hours are encouraged for our patients who are in special areas. At this phase of a patient's hospitalization, only close family members should visit.

- 3 East MICU (Rooms 3500 - 3520)
- 3 West CTICU (Rooms 3521 - 3540)
- HC-2 (Rooms 2200 - 2211)
- MICU 2 (Rooms 2400 - 2420)
- P-2 Step-Down (Room 2311, Room 2318)
- SICU (Rooms 3400 - 3420)

Consult with unit staff for specific visiting hours.

St. Francis Hospital Telephone Directory

- Ambulatory Surgery/Registration A (516) 277-4961
- Billing Office (516) 705-3800
- Cardiac Fitness & Rehabilitation (516) 629-2040
- Cardiac Imaging (516) 629-2000
- Community Health & Education (516) 629-2038
- Development & Public Affairs (516) 705-6655
- Emergency Department (516) 562-6600
- Health Information Management
(Medical Records) (516) 562-6080
- Human Resources (516) 705-6550
- Laboratory (516) 562-6400
- Pastoral Care/Chaplains (516) 562-6720
- Patient Care (516) 526-6060
- Patient Access (516) 562-6000
- Physician Referral 1-888-HEART NY or 1-888-432-7869
- Pre-Admission Testing (516) 562-6282
- Radiology (516) 562-6500
- Security (516) 562-6677
- Volunteer Services (516) 562-6106
- Women's Center (516) 629-2400

Visit us on the Web
www.stfrancisheartcenter.com



St. Francis Hospital
The Heart Center®

100 Port Washington Boulevard
Roslyn, New York 11576
Tel: (516) 562-6000
www.stfrancisheartcenter.com



Visitor Information

Campus Map Inside

Parking Information

Parking is provided at a nominal fee in the Hospital Parking Garage.

Please note: Handicapped parking is limited to those who have permits. Specifically marked handicapped spaces are found on Level P-2 in the Hospital Parking Garage.

Discount parking coupon books may be purchased daily at the Hospital Parking Toll Booth or on weekdays in Registration B. These coupons entitle you to enter and exit Hospital Parking as often as you like on the same day without incurring additional charges.

The map inside this brochure will help guide you. If at any time you require assistance, please ask a security guard on staff to direct you.

Emergency patients are to follow signs for "EMERGENCY" and drive directly to the Emergency Department entrance of The Heart Center.



Directions

Enter the main entrance to St. Francis Hospital and follow the directional signs to "Hospital Parking"



8 Physician Offices

Most physician offices are located in the Robert F. Vizza Pavilion. See the directory at entrance of the Pavilion for office locations. Parking for these offices is located in the Vizza Parking area.

9 Patio Café

The Patio Café offers fresh salads, light fare and hot meals for visitor convenience. (Heart Center, first floor)

10 Heart Center Main Lobby/Information Desk

Offers visitor assistance with information, a comfortable waiting area, public phones and restrooms. (Heart Center, first floor)

11 Gift Shop/Meditation Chapel

The Gift Shop and interfaith meditation chapel are located off of the Heart Center Main Lobby. (Heart Center, first floor)

12 DeMatteis Pavilion Lobby/Information Desk (lower level)

Offers visitor assistance with information, a comfortable waiting area and restrooms. (DeMatteis Pavilion, lower level)

13 Registration A/Ambulatory Surgery/Surgical Services (lower level)

Enter through the DeMatteis Pavilion Entrance (see B). Just past the Information Desk is Registration A. Report here for Ambulatory Surgery. (DeMatteis Pavilion, lower level)

14 Registration B (lower level)

Enter through the DeMatteis Pavilion Entrance (see B). Pass the Information Desk and Registration A. Make a left and walk down the hall to Registration B. Register here for Radiology, Cardiac Imaging, Outpatient Clinical Laboratory, and Pulmonary Medicine and you will be directed to the appropriate area. (DeMatteis Pavilion, lower level)

Diabetes Center, Women's Center, Cardiac Fitness & Rehabilitation, Research Institute, Community Health & Education, Physical Therapy, Heart Failure Program

These services are located at our DeMatteis Center campus in Greenvale. From the Hospital, make a right onto Port Washington Blvd. and take it south to Northern Blvd. (Route 25A). Make a left onto Northern Blvd. and take it east for approximately three miles (the DeMatteis Center is located across from New York Institute of Technology). Turn left into the DeMatteis Center's parking lot.

A From Hospital Parking Garage to The Heart Center Main Lobby

Go to the garage elevator lobby on any level of the Hospital Parking Garage and take elevator to Level L, the lobby level. The Information Desk is directly inside.

B From Hospital Parking to the DeMatteis Pavilion Lobby

Go to the garage elevator lobby on any level and take elevator to Level P-2. Exit the elevator lobby and follow the yellow pathway to the DeMatteis Pavilion entrance and lobby.

1 Patient Access/Pre-Admission Testing / Laboratory Registration

Follow Directions to The Heart Center Main Lobby and enter first door to the left of the Information Desk. (Heart Center, first floor)

2 Arrhythmia Center

Arrhythmia Center parking is limited to patients only. All others should use the Hospital Parking Garage and follow directions to the front of the Heart Center Main Lobby. Then follow signs to the Emergency Department (ED). Arrhythmia Center is adjacent to the ED. (Heart Center, first floor)

3 Operative & Invasive Unit (OPI)

Go to the garage elevator lobby on any level of the Hospital Parking Garage and take elevator to Level L, the lobby level. From the lobby, follow the main hallway back and bear left past the elevator bank. Follow the directional signage to "Operative and Invasive Unit." (Heart Center, first floor)

4 Endoscopy

Go to the garage elevator lobby on any level of the Hospital Parking Garage and take elevator to Level L, the lobby level. From the lobby, follow the main hallway back and bear right past the elevator bank. Follow this hallway and the directional signage to "Endoscopy." The Endoscopy suite will be on your left, about halfway down the hallway. (Heart Center, first floor)

5 Patient Discharge/Drop Off (lower level)

Discharged patients will be escorted by a St. Francis Hospital staff member to Level P-2 of the Hospital Parking Garage where there is a designated patient pick-up/drop-off area.

6 Emergency Department (ED)

Enter the main traffic entrance and bear left, following signs for "EMERGENCY."

7 Health Information Management/Medical Records (lower level)

To receive a copy of your medical record, please contact the Medical Records Department at (516) 562-6085 to obtain a HIPAA complaint request form. (Heart Center, lower level)